Product Fact Sheet

Restaurant Management

Product Overview

Restaurant management software streamlines operations with features like order management, table reservations, inventory tracking, staff scheduling, and sales analytics, enhancing efficiency and improving customer experience.

PRODUCT FEATURES

Feature	Description	
Table Management	Allows restaurants to manage table assignments, track table status (occupied, available, reserved), and optimize seating arrangements.	
Order Management	Facilitates the process of taking and managing orders, including order customization, split checks, and order routing to the kitchen or bar.	
Menu Management	Enables easy creation, editing, and customization of menus, including adding new items, updating prices, and managing menu variations (e.g., lunch vs. dinner menu).	
Inventory Tracking	Tracks inventory levels in real-time, manages stock levels, generates alerts for low inventory, and facilitates purchase order management to ensure ingredients are always available.	
Staff Management	Helps manage staff schedules, track hours worked, assign tasks, and monitor employee performance. Some software may also include features for staff training and communication.	
Reservation Management	Allows customers to make table reservations online or via phone, manages reservation slots, sends reminders to customers, and tracks reservation history.	

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POS Integration	Integrates with point-of-sale (POS) systems to streamline payment processing, track sales, manage transactions, and generate reports on revenue and sales trends.	
Analytics and Reporting	Provides insights into key metrics such as sales performance, revenue, inventory turnover, customer preferences, and labor costs through detailed reports and analytics.	
Customer Relationship Management (CRM)	Stores customer information, tracks customer preferences and order history, and facilitates targeted marketing campaigns and loyalty programs.	
Online Ordering and Delivery Management	Integrates with online ordering platforms, manages delivery orders, assigns delivery drivers, and tracks order status from placement to delivery.	
Kitchen Display System (KDS)	Displays incoming orders in the kitchen, organizes orders by priority, and allows kitchen staff to mark orders as prepared and ready for serving.	
Security and Compliance	Ensures data security and compliance with industry regulations such as PCI-DSS (Payment Card Industry Data Security Standard) for handling credit card information.	